

Global Learning Semesters

Course Syllabus

Course: THOM-210A: Internship I

Department: Hospitality, Tourism, and Sports Management

Host Institution: University of Nicosia, Nicosia, Cyprus

Course Summary		
Course Code	Course Title	Recommended Credit Hours
THOM-201A	Internship I	6
Subject	Contact Hours	Prerequisites
Hospitality Internship	400 Internship hrs	Junior/Senior
Department	Level of Course	Language of Instruction
Hospitality, Tourism & Sports Management	Mid-division	English

Course Description

The main objectives of the course are to:

- Familiarize students with the philosophy, mission, organization culture and management style of the organization they are employed by; they will gain competence in performing actual tasks on jobs in their designated areas.
- Participate or will be exposed to management activities and any management information systems used within the organization.
- Involve students with revenue budgeting, forecasting and strategies adopted by their department.

Prerequisites

Junior/Senior standing

Instructor Information

TBA

Learning Outcomes

After completion of the course students should be able to:

Develop a reflective paper to include the following:

- a. internship expectations prior to the experience;
- b. description of the host organization;
- c. self-assessment of the internship experience;
- d. personal reflections for self-development and what happens now.

Course Content

Shadowing a supervisor

- Coaching and mentoring by the supervisor
- Participation back of the house and front of the house
- Hands-on experience of functions and customer-facing activities
- Administrative/paperwork related to the function

Teaching Method

Experiential; hands-on; shadowing; peer coaching.

Assessment Method

Self-reflective paper and supervisor's report.